



Apple Security Checklist

Please complete the simple steps below to ensure your Find My iPhone®/iPad® security feature is deactivated prior to sending your devices to e-Cycle.*

Applies to all Apple® devices running iOS 7 and above

Turn Off "Find My iPhone/iPad"

Follow these steps:

1. Go to the Settings app on your device
2. Select "iCloud"
3. Select "Find My iPhone/iPad" in the menu and then toggle the button to the "Off" position
4. Enter Apple ID password and turn off Find My iPhone
5. Find My iPhone functionality is now disabled and your device is ready to be sent to e-Cycle

Device Reset: You can also disable Find My iPhone/iPad by resetting your device through the Settings app > General > Reset > Erase All Content and Settings.

IMPORTANT: Do NOT remotely wipe, lock or mark your device as lost or stolen using iTunes or iCloud.

Not sure if you have iOS 7 or above installed?

Go to Settings > General > About > Version – starts with "7" or higher

Not sure if "Find My iPhone/iPad" is deactivated?

Visit www.icloud.com/activationlock and enter the device IMEI or Serial Number. Activation Lock should read "Off."

Already Shipped Your Device?

Follow these steps:

1. Sign in to your Apple iCloud account: www.icloud.com/#find
2. Click the "All Devices" link at the top of the page
3. Click on the device you would like to deactivate (the device may appear as "Offline")
4. Click "Remove from Account" at the bottom of the page
5. Click "Remove" when prompted
6. Your device can now be processed by e-Cycle



Do you have questions or need assistance? Contact the e-Cycle support team at GoGreen@e-Cycle.com or 1.855.329.2536 (855.ECYCLE.NOW).

*Failure to deactivate Find my iPhone/iPad on Apple® devices running iOS 7 and above prior to sending to e-Cycle will result in a considerable delay in processing and may result in significant reduction or forfeiture of payment. These devices will not be returned.